



VERDE VALLEY MEDICAL CENTER DIRECTORY & MAPS

VALUES

We are committed to meeting the needs and exceeding the expectations of our **patients**. We will create an organizational culture where **colleagues** feel valued and take a sense of pride in their work. We continuously strive to achieve excellent **quality** at all levels in the organization. We are committed to maintaining **a safe environment** for our patients, visitors and colleagues. We promote **leadership** as an attitude, not a position, putting value on both people and the work they do. **Teamwork**: we are colleagues working together, sharing knowledge, talents and skills to achieve common goals. **Integrity**: we will be forthright, honest and respectful. We will embrace the **diversity** of our people, patients and the communities we serve.

MISSION STATEMENT

To provide patients with exceptional care while transforming the health of the communities we serve.

VISION STATEMENT

To be a model healthcare system distinguished by our people, quality, service and our dedication to community health solutions.

WE ARE TOBACCO FREE:

To encourage good health for our patients, visitors, volunteers and employees. This includes sidewalks adjacent to public streets.



Northern Arizona Healthcare

Flagstaff Medical Center • Verde Valley Medical Center

269 S. Candy Lane. | Cottonwood, AZ 86326 | 928-634-2251

VISITOR INFORMATION

Visiting Hours

8 a.m. – 9 p.m.

Intensive Care Unit – Visiting hours are: 9 a.m. – 1 p.m., 3 – 6 p.m., and 8 – 9 p.m. Depending on the patient's condition, visitors may be limited to immediate family and/or those the patient has designated. Visits should be limited to 15 minutes. Please use the white phone by the ICU door to call into the nurse's station before entering the ICU. Please remember to turn off all cell phones!

Telemetry/Medical-Surgical – Visits should be limited to 30 minutes.

Obstetrics/GYN – Visiting hours may be modified depending on the infant, mother's or patient's condition. The birthing support team may visit as it wishes except in the event of a C-section. Please check with nursing staff for visiting times as they apply to special procedures or for grandparents.

Pediatrics – One member of the family may stay around the clock. A designated support person may stay in the parent's absence.

Children as visitors – It is important to check with staff to determine any current visiting restrictions. During respiratory syncytial virus and influenza season, children may not be allowed to visit patients. At all times, children 12 years and younger must be accompanied by an adult; all children must be supervised and kept under control at all times.

Phones

Local and long-distance calls may be placed from the telephone in the patient room or from the courtesy phones located throughout the hospital.

Cafeteria Hours

Breakfast: 6 – 10:30 a.m.

Closed: 10:30 – 11 a.m.

Lunch: 11 a.m. – 3:30 p.m.

Closed: 3:30 – 4:30 p.m.

Dinner: 4:30 – 6:30 p.m.

Night: 11 p.m. – 1:15 a.m.

Weekend Hours: Same as above, except closed from 2 – 4:30 p.m.

Code Bean Coffee and Gift Shop

Located at the main hospital entrance, Code Bean offers coffee, sandwiches, salads and many other great treats, and gifts.

Weekdays: 6 a.m. – 9 p.m.; Weekends: 9 a.m. – 7 p.m.

Parking

Free parking is available to all of our patients and their guests. parking areas. Please do not park in the reserved or other designated areas.

Valet Parking

Volunteers are located at the main entrance. Patients, family members and visitors may drive to the entrance where a valet will park and lock the vehicle in a separate assigned parking area. When individuals are ready to leave, the valet will return the vehicle to the main entrance. Valet parking is available Monday through Friday, 7 a.m. to 3:30 p.m.

Lounges

Lounges for patients and visitors are located throughout the hospital. Outside patios are located on the first level adjacent to Cafeteria, the Rose Garden, outside the Surgery waiting area and outside the Telemetry unit. On the second level, two patios flank the Mingus unit. Public restrooms and telephones are located near the main entrances and most waiting areas.